

## Gambling Support Service

We have regional centres across England and Wales raising awareness and delivering training.

**Citizens Advice  
Gambling Support Service  
West Midlands**

**Citizens Advice Dudley Borough**

Website: [citizensadvisedudley.org](http://citizensadvisedudley.org)  
Twitter: [@CADudleyBorough](https://twitter.com/CADudleyBorough)

contact [kam.bahra@dudleycabx.org](mailto:kam.bahra@dudleycabx.org)

or alternatively contact us at  
[gamblingsupport@citizensadvice.org.uk](mailto:gamblingsupport@citizensadvice.org.uk)  
to find out how we can help you support  
your clients

If you are looking for help, advice or support in relation to your gambling, please go to:

[BeGambleAware.org](http://BeGambleAware.org) or contact the National Gambling Helpline on 0808 8020 133.

**BeGambleAware.org**®

## Free, confidential advice. Whoever you are.

We help people overcome their problems and campaign on big issues when their voices need to be heard.

We value diversity, champion equality, and challenge discrimination and harassment. We're here for everyone.

[citizensadvice.org.uk](http://citizensadvice.org.uk)



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# Gambling Support Service



**citizens  
advice**

**Dudley  
Borough**

## What is gambling-related harm?

Gambling-related harms are the adverse impacts from gambling on the health and well-being of individuals, families, communities and society.

We know that in Britain 430,000 people have a gambling problem and another 2 million are at risk of developing one.

Reports tell us that 6-10 additional people can be directly affected by someone else's gambling - putting the number that could be affected at 2.5-4.3 million.

The Gambling Commission tells us that 370,000 11-16 year olds are gambling with their own money and 25,000 are problem gamblers. Ten percent of all 11-16 year olds follow gambling companies on social media.

Our vision is to reduce gambling-related harm in Britain by broadening people's understanding and raising this as a public health issue that needs a collaborative approach to see fewer people suffering harm.

## What do you do?

We have been commissioned by GambleAware to deliver the national Citizens Advice Gambling Support Service (GSS). GambleAware is an independent charity tasked to fund, research, education and treatment services to help reduce gambling-related harms in Britain.

We work to raise awareness of gambling-related harm providing information and advice to the public about the risks of gambling and what support is available. We offer bespoke education and training to organisations and attend local and national events to raise awareness of gambling-related harm and the services that are available to support people.

We have a Gambling Support Service in each region across England and Wales who provide education and awareness training to organisations and agencies who work with the public.

## What can I do?

Speak to us about gambling and its risks we are here to help.

Work in partnership with us to reduce the impact of gambling-related harm, we can offer free bespoke training and education to your organisation to help you to reach out to vulnerable groups and communities.

Help us to increase our profile with a diverse range of organisations and the public - invite us to engage with your organisation and clients at local and national events.

Speak to your family, friends and colleagues about gambling and its risks to reduce the impact of gambling-related harm on our society.